Windows no longer detects my Cougar. What can I do?

OR

Cougar keeps loosing the loaded profile.

OR

Can't download a new profile even when Foxy says it's ok.

Cause:

These problems are usually caused by a corrupted flash/firmware. To solve this problem you will need to manually clear the firmware from the Hotas Cougar.

Procedure:

1. Disconnect the Cougar from the computer then disconnect the throttle and the rudders (if you have rudder pedals) from the joystick.

2. Reconnect the Joystick to the computer, PRESSING THE MAIN TRIGGER FULLY AND HOLDING IT FOR 5 sec once connected.

3. Launch the Firmware update application

Start > **Programs** > **Thrustmaster HOTAS Cougar** >**Hotas Cougar update**

Follow the on screen instructions. Once this is done, launch the **Hotas Cougar Control Panel** (CCP). You will get a message saying that there was no TMC profile detected in the Hotas Cougar and that the default profile will be downloaded to the device.

4. Once done, close the **Hotas Cougar Control panel**, disconnect the joystick from the computer. Reconnect the throttle, rudders (again if you have rudder pedals) and then the Hotas Cougar to the computer.